Senate Standing Committee on Environment and Communications Answers to Senate Estimates Questions on Notice Supplementary Budget Estimates Hearings November 2016 Communications Portfolio

NBN Co Limited

Ouestion No: 179

NBN Co Limited

Hansard Ref: Page 49, 25/11/2016

Topic: Training Program

Senator Urquhart, Anne asked:

Senator URQUHART: What is the time frame of the training program? How long does it take to

put someone through a training program? **Mr Morrow**: I think it is matter of weeks. **Mr Rue**: It is a couple of weeks, I think.

Mr Morrow: We should take that on notice to make sure that we are accurate.

Mr Rue: We will get an answer to you.

Answer:

The duration of training programs vary depending on the breadth of training delivered. For example, where training is undertaken for a single skill such as "jumpering at a pillar and/or the node", the training may be conducted over 2-3 days. Conversely, where someone is new to the telecommunications industry, they may need to undertake a full certificate II or III Network Build and Operate qualification as a traineeship, employed with one of nbn's contracted Delivery Partners or subcontractors. In this case, training may be conducted over 12 months or more. As with all traineeships, this arrangement includes a combination of accredited face-to-face training, and time spent working and consolidating skills in the field. Training schedules for traineeships are flexible to allow for the work requirements of Delivery Partners. Typically trainees attend training one day a week or complete several blocks of training over the duration of the traineeship.

The skills and training required by the nbn are negotiated between nbn, the Delivery Partners and a panel of nbn-approved Registered Training Organisations.